

## LIMITED WARRANTY FOR MLM, MDT, AND LDT SERIES LCD MONITORS

1A. Subject to the terms and conditions in this limited warranty, MITSUBISHI DIGITAL ELECTRONICS AMERICA, INC. ("MDEA") warrants to the original purchaser at retail from an MDEA authorized reseller (the "Purchaser") of this LCD MONITOR that should this LCD Monitor be defective by reason of improper workmanship and/or materials as determined by MDEA, then MDEA shall repair or replace, at its option, any defective part of the LCD Monitor without charge for the part(s) for the period specified in Paragraph 1B of this limited warranty and shall, for the period specified in said paragraph, bear the entire labor expense for any repair under warranty of the defective unit when such labor is performed by an authorized MDEA service center

1B. The following chart sets forth the period and coverage of MDEA's limited warranty by product. The warranty period for this limited warranty commences on the date of purchase by the Purchaser as indicated in the sales invoice, or proof of purchase.

Category	LCD MONITOR MODEL	WARRANTY PERIOD	COVERAGE
<b>A</b>	MLM 300, MLM 400	1 Year	Parts and Labor
<b>B</b>	MDT321S, 402S, 461S, LDT321V, 371V, 421V, 461V Purchased prior to 1/25/09	3 Years	Parts and Labor: Onsite Service
<b>C</b>	LDT Series Purchased after 1/25/09 And LDT521V, LDT651L	3 Years	Parts and Labor
<b>D</b>	Digital Media Players – NMP-200U; HMP-500S; XMP305	1 Year	Parts and Labor

1C. All parts used for replacement may be either new or refurbished, but are warranted for the remainder of the original warranty period only. To obtain warranty service, the Purchaser must notify an authorized MDEA service center of any alleged defect within the applicable limited warranty period.

1D. LCD Monitors serviced under this limited warranty shall, at MDEA's option, be returned in new or used generic cartons/packing. Replacement units provided under this limited warranty may be new or refurbished.

1E. MDEA reserves the right to request the return of the defective part or product unit being replaced. Failure to return the defective part or product unit upon request by MDEA may result in MDEA charging the purchaser the full retail price of the replacement part or product unit.

2. Pixel Limited warranty: MDEA strives to deliver the perfect LCD monitor, and warrant that all LCD monitors to be free from major workmanship defects. In consideration of certain manufacturing constraints and the natural characteristics of LCD panels, MDEA considers LCD panels with dead or malfunctioning pixels to be functionally sound and within manufacturing specifications when there are either (a) no more than two (2) adjacent malfunctioning pixels or, (b) there are nine (9) or more total non-adjacent, scattered malfunctioning pixels in any given non-test pattern display screen.

3. REQUESTING WARRANTY SERVICE: In order to obtain warranty service for Category **B** products the Purchaser must contact Technical Support, at (888) 593-9037. To obtain warranty service for Category **A** or **C** products the Purchaser must contact Technical Support, at (888) 307-0309. Service is available excluding Legal Holidays or legally observed holidays. For Category **B** products the on-site service provided by this limited warranty does not include Product removal and/or re-installation during or after the Product repair or replacement process. IF REQUESTED, THE PURCHASER MUST PRESENT TO THE SERVICE PROVIDER A SALES RECEIPT OR OTHER WRITTEN EVIDENCE ESTABLISHING PROOF AND DATE OF PURCHASE OF THE LCD MONITOR FROM AN MDEA AUTHORIZED RESELLER. The Purchaser is urged to register their product via the Internet at [www.mitsubishi-presentations.com](http://www.mitsubishi-presentations.com) however THE OWNER REGISTRATION CARD IS NOT A CONDITION OF WARRANTY COVERAGE.

5 THIS LIMITED WARRANTY DOES NOT COVER: Units that have been modified, altered, repaired or serviced by anyone other than an MDEA authorized service provider; cosmetic damage; damage to this LCD Monitor or to any other products where such damage is caused by unauthorized modification, alteration, repairs to or service of the product; accident; physical abuse or misuse or operated contrary to instructions in Owner's Guide, (including any failure to carry out any maintenance as described in the Owner's Guide); damage from excessive physical or electrical stress; excessive continual usage of the LCD monitor; displaying of fixed images for long periods of time resulting in image persistence on the LCD screen; freight damage or damage due to improper shipping methods; damage caused by use of third party components or hardware; any damage caused by acts of God or other factors beyond the reasonable control of MDEA. This limited warranty also excludes service where no defect in the product covered under this limited warranty is found; service calls related to unsatisfactory audio or visual reception or signal unless caused by a defect in the product that is covered under this limited warranty; any costs or expenses for, or damages arising from product installation or set-up, any adjustments of user controls, or other adjustments necessary to prepare the unit for display or use, connection with any external device; service of products purchased or used outside the U.S.A. Please consult the operating instructions contained in the Owner's Guide furnished with the product for information regarding user controls.

5. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS LIMITED WARRANTY, AND ANY REMEDY WHICH, BUT FOR THIS DISCLAIMER PARAGRAPH, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW IS HEREBY EXCLUDED AND DISCLAIMED. BY WAY OF EXAMPLE AND NOT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

6. UNDER NO CIRCUMSTANCES SHALL MDEA BE LIABLE TO THE ORIGINAL PURCHASER AT RETAIL OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.

7. This limited warranty is governed by and will be construed in accordance with the laws of the state of residence of the original purchaser at retail (in the case of purchase by other than an individual, then the laws of the state of organization or

incorporation of such purchaser shall apply). Some states do not allow a disclaimer of implied warranties, or the exclusion or limitation of incidental, special or consequential damages. Consequently, the disclaimer and limitations set forth in Paragraphs 4 and 5 above may not apply to all original purchasers at retail

8. This limited warranty gives specific legal rights, and the Purchaser may also have other rights, which vary, from state to state.

9. MDEA can be reached by mail at: Mitsubishi Digital Electronics America, Inc. 9351 Jeronimo Road, Irvine, CA 92618, Attn: Product Support - Presentation Products.

10. Additional product and technical information can be found at [www.mitsubishi-presentations.com](http://www.mitsubishi-presentations.com)

Technical Support Category <u>B</u> Products	- (888) 593-9037
Technical Support Category <u>A</u> , <u>C</u> , and <u>D</u> Products	- (888) 307-0309
General Product and Dealer Information	- (888) 307-0349
Accessories Information – Your local dealer or-	- (888) 307-0308