

MITSUBISHI LCD FLAT PANEL HDTV LIMITED WARRANTY

MITSUBISHI DIGITAL ELECTRONICS AMERICA, INC. ("MDEA") warrants to the original purchaser of this LCD Flat Panel HDTV that if purchased from an authorized MITSUBISHI Audio/Video Dealer, should it prove defective by reason of improper workmanship and/or material:

- a. Parts.** All parts (except any software incorporated into this HDTV are warranted for a period of one year from the date of the original purchase at retail. We will repair or replace, at our option, any defective part without charge for the part. Parts used for replacement may be replaced with those of like kind and quality and may be new or remanufactured. Parts used for replacement are warranted for the remainder of the original warranty period.
- b. Embedded Software.** MDEA warrants that all software incorporated into this HDTV (the "Embedded Software") will perform in accordance with the functional description of Embedded Software in all material respects, but MDEA does not warrant that the Embedded Software is error-free. MDEA also does not warrant that the Embedded Software will be compatible under IEEE 1394 AV/C and HAVi software standards with products produced by any other manufacturer. The warranty contained in this section shall continue for a period of one year, from the date of the original purchase from the dealer. If, after prompt notice within the warranty period, MDEA determines that the Embedded Software has failed to perform in accordance with such functional description in all material respects and if such failure is not due to accident, misuse, modification or misapplication of the Embedded Software, then MDEA shall modify or replace the nonconforming Embedded Software at no charge to you, which at MDEA's sole discretion may be fulfilled by means of modification or replacement software contained on a replacement memory card for Customer installation. The foregoing shall be MDEA's sole obligation to you under this limited warranty. All rights under this limited warranty on the Embedded Software also subject to your compliance with the terms of the Software License Agreement applicable to this HDTV, and this limited warranty on the Embedded Software shall be null and void if the Embedded Software is modified or changed in any manner except as specifically authorized by MDEA.
- c. Labor.** For certain items that are designed to be replaced by the consumer, including (but not limited to) some Embedded Software, the consumer is solely responsible for any replacement labor. For all other parts, we will provide the labor for a warranty repair by an authorized MITSUBISHI service center without charge for one year from the original date of purchase at retail.
- d. Notice.** To obtain warranty service, you must notify an authorized MITSUBISHI service center of any defect within the applicable warranty time period.

BEFORE REQUESTING SERVICE, please review the TV owner's guide to insure proper installation and correct customer control adjustment. If the problem persists, please arrange for warranty service.

1. TO OBTAIN WARRANTY SERVICE:

- a.** Contact your MITSUBISHI dealer by writing to the address provided below, calling MDEA at (888) 307-0309, or e-mailing us at Tsupport@mdea.com.
- b.** Warranty service will be provided in your home or, if required, at an authorized service shop, provided that your television is located within the geographic territory customarily covered by an authorized MITSUBISHI service center. If not, you must either deliver your television to an authorized service location at your own expense, or pay for any travel and/or transportation costs the service center may charge to and from you home. Actual service labor will be provided without charge.
- c.** Proof of purchase date from an authorized MITSUBISHI dealer is required when requesting warranty service. Present your sales receipt or other document which establishes proof and date of purchase. **THE RETURN OF THE OWNER REGISTRATION CARD IS NOT A CONDITION OF WARRANTY COVERAGE.** However, please return the Owner Registration Card so that we can contact you should a question of safety arise which could affect you.

2. THIS LIMITED WARRANTY DOES NOT COVER:

- a.** Up to .01% pixel outages (small dot picture elements that are dark or incorrectly illuminated).
- b.** Cosmetic damage or any other damage where such damage is caused by unauthorized modification, alteration, repairs to or service of the product by anyone other than an authorized MITSUBISHI service center; physical abuse to or misuse of the product (or any product damaged by excessive physical or electrical stress); any products that have had a serial number or any part thereof altered, defaced or removed; product use in any manner contrary to the Owner's Guide; freight damage; or any damage caused by acts of God or other factors beyond the reasonable control of MDEA, such as power surge damage caused by electrical system or damages caused by use of third party mounting brackets or stands. This limited warranty also excludes service calls where no defect in the product covered under this warranty is found, service calls related to unsatisfactory audio or visual reception or signal unless caused by a defect in the product that is covered under this limited warranty, all costs, expenses or any other damages arising from product installation, removal from or re-installation into custom installations or on wall mountings, or

set-ups, any adjustments of user controls (including contrast, brightness, color, tint, fine tuning, sharpness), other adjustment necessary to prepare the unit for display or use, connection with any external audio receiver, antenna, cable or satellite systems, or service of products purchased or serviced outside the U.S.A.

Please consult the operating instructions contained in the Owner's Guide furnished with the product for information regarding user controls.

3. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE YEAR.

4. UNDER NO CIRCUMSTANCES SHALL MDEA BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.

5. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental, special, or consequential damages, so the above limitations or exclusions may not apply to you.

6. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

7. In the event of any dispute under this limited warranty, jurisdiction and venue for resolving that dispute will be in the state where the television was purchased and the laws of such state will govern.

In no event shall Mitsubishi have any liability, including with out limitation, for general, consequential, incidental, or special damages for loss, destruction, damage or corruption of recorded data, media or software resulting from use of this television, or cost of recovery of lost data, media or software therefore.



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