

**LIMITED WARRANTY FOR DATA PROJECTORS**

1. A. Subject to the terms and conditions in this limited warranty, MITSUBISHI ELECTRIC VISUAL SOLUTIONS AMERICA, INC. ("MEVSA") warrants to the original purchaser at retail (the "Purchaser") of this data projector (the "projector") that should, in MEVSA's judgment, the projector prove to be defective by reason of improper workmanship and/or materials, MEVSA shall repair or replace, at its option, any defective part of the projector without charge for the part(s) for the period specified in Paragraph 1B of this limited warranty and shall, for the period specified in said paragraph, bear the entire labor expense for any warranty repair of the defective projector when such labor is performed at an authorized MEVSA service center.

1. B. The following chart sets forth the period and coverage of MEVSA's limited warranty by product. The limited warranty period commences on the date of purchase of the DATA projector by the Purchaser as indicated in the sales invoice, or proof of purchase.

PROJECTOR COMPONENT	WARRANTY PERIOD	COVERAGE
HC1500, HC1600, HD1000U PK-10, PK-20	1 Year from verifiable date of purchase	Parts and Labor
HC8000D	3 Years from verifiable date of purchase	Parts and Labor
HC, SD, SE SERIES (Excluding Models Listed Above)	2 Years from verifiable date of purchase	Parts and Labor
X SERIES, ES100U, ES200U, EW230U-ST, EW270U, EW330U, EX200U, EX240U, EX241U, EX320U-ST, EX51U, EX53U, FD630U, FD630U-G, FD730U, FL6900U, FL7000U, HD4000U, HD8000, HL2750U, HL650U, MH2850U, WD2000U, WD380U-EST, WD385U-EST, WD3300U, WD500U-ST, WD510U, WD570U, WD620U, WD720U, WD720U-G WL2650U, WL6700U/LU, WL639U, WL6700U, WL7050U	3 Years from verifiable date of purchase	Parts and Labor
XD8100U/LU, XL7100U, WD8200U/LU, WL7200U, UD8350U, UD8400U, UL7400U	3 years or 10,000 hours whichever comes first from verifiable date of purchase	Parts and Labor
XD3200U, XD3500U, WD3300U only, used for 24 x 7 operation (as indicated by projector set-time)	1 Year from verifiable date of purchase	Parts and Labor
<b>LIGHT SOURCE (LAMP) **Not applicable to PK-10 &amp; PK-20</b>	<b>WARRANTY PERIOD</b>	<b>COVERAGE</b>
For models ES100U, XD460U, XD490U	12 Months or 1,000 Hours whichever comes first.	Parts Only
For models: ES200U, EW230U-ST, EW270U, EX51U, EX53U, EX200U, EX240U, EX320U-ST, FD630U, FD630U-G, FD730U, FL6900U, FL7000U/LU, HC1600, HC3800, HC4000, HC5500, HC6500, HC6800, HC7000, HC7800D, HC7800DW, HC9000D, HD8000, HL2750U, HL650U, MH2850U, SD510U, UD8350U, UD8400U, UL7400U, WD3300U, WD380U-EST, WD500U-ST, WD510U, WD570U, WD620U, WD720U-G, WD8200U/LU, WL2650U, WL6700U/LU, WL7200U, XD211U, XD221U, XD221U(D), XD221U-ST, XD221U-ST(D), XD221U-G, XD250U, XD250U-G, XD250U-ST, XD250U-ST(D), XD280U, XD280U-G, XD280U(D), XD360U-EST, XD3200U, XD3500U, XD400U, XD450U, XD470U, XD500U, XD500U-G, XD510U, XD510U-G, XD520U, XD530U, XD550U, XD550U-G, XD560U, XD600U, XD8100U/LU, XL6500U/LU, XL6600U/LU, XL7100U	12 Months or 500 Hours whichever comes first.	Parts Only
For all other models not listed above and XD3200U, XD3500U, WD3300U operating 24 x 7	90 Days or 300 Hours whichever comes first.	Parts Only
<b>TI-DLP DMD CHIP</b>	<b>WARRANTY PERIOD</b>	<b>COVERAGE</b>
<u>TI-DLP DMD Chip</u> Warranty applicable to all Mitsubishi DLP Models	3 Years or 10,000 Hours whichever comes first. From verifiable date of purchase.	Parts and Labor

1. C. All parts, including the lamp, when replaced shall be warranted for the remainder of the product's original warranty period, or 90 days from the replacement date of record thereof, which ever is longer. To obtain warranty service, the Purchaser must notify Technical Support of any alleged defect and return the product within the applicable warranty period.

1. D. Replacement lamps purchased post-warranty or as an add-on item are warranted for the period outlined in the Light Source (Lamp) section in the table above. All other parts purchased or used in post-warranty replacement are warranted for 90 days.

1. E. Projectors serviced under this limited warranty shall, at MEVSA's option, be returned in new or used generic cartons/packing.

1. F. MEVSA reserves the right to request the return of the defective part or product unit being replaced. Failure to return the defective part or product unit upon request by MEVSA may result in MEVSA charging the purchaser the full retail price of the replacement part or product unit.

2. **PROOF OF PURCHASE DATE IS REQUIRED WHEN REQUESTING WARRANTY SERVICE.** In order to obtain warranty service, the Purchaser must deliver the projector to the nearest authorized MEVSA service center within the warranty period. Shipping expenses are the Purchaser's responsibility. The name and address of the nearest service center can be obtained from a MEVSA dealer or by writing or calling MEVSA at the address and telephone number provided below. **THE PURCHASER MUST PRESENT TO THE SERVICE PROVIDER A SALES RECEIPT OR OTHER WRITTEN EVIDENCE ESTABLISHING PROOF AND DATE OF PURCHASE OF DATA PROJECTOR FROM A MEVSA AUTHORIZED RESELLER..**

THE RETURN OF THE OWNER REGISTRATION CARD IS NOT A CONDITION OF WARRANTY COVERAGE. However, the Purchaser is urged to register their product via the Internet at [www.mevsa.com](http://www.mevsa.com) so that, if necessary, MEVSA can contact the Purchaser.

3. THIS WARRANTY DOES NOT COVER damage to the projector and its components caused by modification, alteration, physical abuse to, misuse of, or normal wear and tear to the projector, including without limitation damages resulting from: scratches or marks on the surface of the projector's lens and/or cabinet; images burnt in the projector or its optic engine over time; excessive continual usage of the projector (except for models rated for 24x7 usage); repair or service to the projector by anyone other than an authorized MEVSA service center; operation in a manner contrary to the instructions that accompany the projector; freight damage; or by any other damage caused by circumstances beyond MEVSA's control, such as fluctuation in electrical power, lightning or other acts of nature. This limited warranty also excludes any products that have had a serial number or any part thereof altered, defaced or removed. This warranty does not apply to any projectors purchased or used outside the 50 States of the United States. The Purchaser is solely and totally responsible for installation and initial technical adjustments of the projector, adjustment of user controls, and any required maintenance including replacement of the light source lamp of the projector. Please consult the operating instructions enclosed with the projector for information regarding user adjustments and controls, and maintenance and lamp replacement.

4. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS LIMITED WARRANTY, AND ANY REMEDY WHICH, BUT FOR THIS DISCLAIMER PARAGRAPH, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW IS HEREBY EXCLUDED AND DISCLAIMED. BY WAY OF EXAMPLE AND NOT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

5. UNDER NO CIRCUMSTANCES SHALL MEVSA BE LIABLE TO THE ORIGINAL PURCHASER AT RETAIL OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.

6. Some states do not allow a disclaimer of implied warranties, or the exclusion or limitation of incidental, special or consequential damages. Consequently, the disclaimer and limitations set forth in Paragraphs 4 and 5 above may not apply to all original purchasers at retail

7. This warranty gives specific legal rights, and the Purchaser may also have other rights, which vary, from state to state.

8. Technical Support can be reached by mail at: Mitsubishi Electric Visual Solutions America, Inc. 9351 Jeronimo Road, Irvine, CA 92618, Attn: Technical Support - Presentation Products, or by email at [tsupport@mevsa.com](mailto:tsupport@mevsa.com).

9. Additional product and technical information can be found at [www.mevsa.com](http://www.mevsa.com) or via telephone at:

Product and Dealer Information – (888)-307-0349  
Technical Support – (888)-307-0309

Lamps and Accessories Information – Your local dealer or, (888)-307-0308  
National Repair Center – (800)-446-6866